

PATENT  
**RESPONSE UNDER 37 C.F.R. 1.116 - EXPEDITED  
PROCEDURE - EXAMINING GROUP 2121**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.: 10/812,484 Confirmation No.: 3252  
Applicant(s): Ahrens et al.  
Filed: March 29, 2004  
Art Unit: 2121  
Examiner: Robertson, David  
Title: COMPUTER SYSTEM FOR MONITORING ACTUAL PERFORMANCE TO  
STANDARDS IN REAL TIME

Docket No.: 018360/270566  
Customer No.: 00826

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT UNDER 37 CFR § 1.116**

Sir:

In response to the Final Office Action dated March 5, 2009, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.